

Raquel J. Webster Senior Counsel

April 20, 2021

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities During the COVID-19 Emergency Response to PUC's Weekly Data Request

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Websto

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

<u>PUC 1-1</u>

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
 - o Arrears 30 Days 60 Days
 - o Arrears 60 Days 90 Days
 - o Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
 - o Residential
 - o Residential Low-Income
 - o Small Commercial and Industrial ("C&I")
 - o Medium C&I
 - o Large C&I
- Historic Comparisons -12 Months' Historic Data
 - Variance in dollars
 - o Variance percentage

Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

Company: Tab: Date:	Narragansett Electric Company (Electric Business) ELECTRIC 4/17/2021	ELECTRIC
		Mar Apr May Jun Jul Aug Sp Oct Nov Dec Ion Feb Mar Apr May Jul Aug Sp Oct Nov Apr Apr May Jul Apr Cet Nov Dec Ion Apr Mar Apr Mar
Small C&I Medium C&I Large C&I Total	8,007 8,008 8,009 8,100 8,110 8,121 8,124 8,142 8,142 8,142 8,142 8,142 8,142 8,142 8,142 8,142 8,142 8,142 8,142 8,145 1,042 1,041 1,041 1,045 <th< td=""><td></td></th<>	
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Reidential Low Income Reidential Small C&I Medium C&I Large C&I Total S Arrears 30-60		
Recidential Low Income Residential Small C&L Medium C&L Large C&L Total S Arrears 60-90 Residential		
Low income Reddential Small C& Medium C& Large C& Total S Arrears 900 Reddential		
Low Income Residential Small C&I Medium C&I Large C&I Total S Total Arrears Residential Low Income Residential	And Anna and an an and an an an an	
Small C&U Medium C&U Large C&U Total Billed Sales kWh or therms Residential Low income Residential	MARATA KANAN MARATA SANAH S	
Small C&L Medium CAL Large C&L Total Billed Total Revenue S Residential Low Income Residential	Aller (1997) Andre	
Shar Ca Medium Ca Large Ca Total Septiler Receivables Purchased (Receivables Purchased) Receivables Purchased Receivables Purchased Septile Receivables Septile Ca Medium Ca Lever Ca	TITUTUT PARAMA PA PARAMA PARAMA PARAM	
Total Total Revenue Billed S (Line II + (Recidentia) Low Income Residentia Senai (Ga Medium CA Large CA Total S Revenue (Payments) Received (ANDEL	
Residential Lowincome Residential Small (24) Medium (24) Lowp (24) Total Residential Lowincome Residential	anna anna ann ann ann ann ann ann ann a	
Small C&I Medium C&I Large C&I Total Difference Between Bitled and Re Reddential Low Income Reddential Small C&I		
Medium C&I Large C&I Total Customers on Arrearage Mgmt/F Recidential Low Income Recidential Small C&I	argument Har (1997) 	
Medium CA Lippe CA Total Cathoms: Disconsected for Non- Residential Low income invaluantial Small CA Medium CA Lippe CA Lippe CA	Los Los <thlos< th=""> <thlos< th=""> <thlos< th=""></thlos<></thlos<></thlos<>	
Large CAI Total Catemers on Payment Plans Recidential Low income Recidential Small CAI Medium CAI Large CAI Torol		
Total Current A/R Residential Low Income Residential Seral CA Medium CA Logic Cal Total Callection (Theoremas Recidential	Langer Barren Barr Barren Barren Barr	
Collection Effectiveness Residential Low Income Residential Small CAR Medium CA Large CA Total Footnotes (if necessary)	Mile Mile <th< td=""><td></td></th<>	

Footnotes (if necessary) (1) Summed on billing month (2) Dollars allocated to serve rather than calendar month.

					Year	-Over-Year Varia	nce (Amount Cha	inge)					
S,017	Apr 5 795	May 5,835	Jun 6 340	Jul 5.670	Aug 6 768	Sep 6 520	Oct 8 075	Nov 7 597	Dec 6 560	Jan 5 505	Feb	Mar 2,761	Apr
264 1,482	275 1,615	529 1,573	507 1,458	756 1,456	(201) 1,352	(427) 1,227	(2,318) 1,142	(2,894) 939	(3,176 746	(1,906 676) (1,494) 557	(1,285) 447	
123 12 6,898	123 13 7.811	118 11 8066	91 10 8,306	81 7 7 920	75 4 7 998	40 1 7 380	23 (3) 6.919	5 (3) 5 644	(16 (6 4 117	(24 (8 4 333	(51) (13) 3.811	(61) (13) 2 849	
21.445	20,242	18,836	22,131	11,888	15,835	18,424	19,642	12,750	19,366	7,985	5,796	(2,206)	
1,590 4,170 527	1,146 2,606 560	950 635 117	1,042 2,678 386	350 (217) (19)	475 1,307 138	95 (1,122) (35)	(1,284) 1,701 216	(2,145) (122)	(2,273 242 (5	(2,879 (605) (1,721) (96) 28	(1,935) (3,941) (497)	
51 27,784	38 24,592	5 20,543	34 26,271	(21) 11,981	27 17,782	(21) 17,341	9 20,284	34 10,629	1 17,331	35 4,639	40 4,047	(14) (8,588)	
5,468	(1,289)	(3,075)	2,754	(7,521)	(2,997)	(1,546)	(2,235)	(6,944)	373	(5,119	(8,609)	(10,006	
2,776	(752)	(2,014)	480 113	(2,108) (249)	(720) (184) (62)	(713) (2,155) (145)	1,107	(1,021)	(698 (146	(796	(713) (675) (113)	(3,415) (479)	
50 8,596	16 (2,471)	(11) (6,022)	18 3,130	(40) (11,082)	15 (3,948)	(23) (4,584)	6 (2,076)	23 (9,187)	(12 (1,407	36 (6,838	29 (10,081)	(19 (14,502)	
6,130 265	6,067 (80)	2,158 (215)	664 (229)	1,446 (153)	(655) (299)	852 (273)	(190) (742)	(1,965) (772)	(2,726	(4,231 (905	(3,197) (746)	(5,980 (760	
443 26	1,559 279	(174) 41	(306) (13)	(262) (24)	(595) (73)	(564) (96)	(510) (60)	(187) (33)	(283 (7	(771	(381) 0	(1,061) (128)	
6,865	18 7,843	12	121	5 1,013	(1,627)	(6) (87)	(5) (1,507)	(2,954)	(3,880	(12 (6,019	(4,322)	(3 (7,932	
9,848 1,476	15,464 1,791	19,753 1,861	18,713 1,506	17,963 1,667	19,487 1,494	19,118 1,083	22,067 530	21,659 (127)	21,719 (481	17,336 (974	17,602 (262)	13,780 (592)	
951 48 0	1,799 162 4	2,823 302 4	2,504 286 11	2,153 254 13	2,086 273 17	1,597 206 8	1,104 158 8	1,086 144 8	1,223 148 9	962 161 11	960 141 9	535 115 8	
12,323	19,220	24,743	23,020	22,050	23,357	22,012	23,867	22,770	22,618	17,496	18,450	13,846	
1,987,219 (\$104,206) \$529 197	1,491,826 (205,510) 827,952	2,461,739 3,427 304,480 766,575	3,553,790 197,702 411,691	1,656,345 (65,137) (48,119)	3,839,424 177,733 349,590	6,005,113 277,284 232,878	3,856,697 (98,259) 452,464	2,410,041 (189,970) 183,501	3,554,928 (121,757 357 358	2,651,083 (120,889 237,874	2,574,857 (41,857) 210,514	1,823,967 27,869 (267,030)	
(\$104,206) \$529,197 \$453,447 \$546,064	1,328,964 123,617	766,575 476,263	787,902	57,152 742,609	548,941 1,315,381	435,840 (344,545)	782,103 1,215,268	585,661 1,136,889	559,896 106,351	782,058 1,042,392	525,624 1,274,321	(112,096) (155,256)	
3,411,720 2,386,159	\$3,566,850 2,496.410	\$4,012,484 2,404.405	\$5,688,760 2,880,256	\$2,342,849 2,696.254	\$6,231,069 2,446,920	\$6,606,569 3,972,358	\$6,218,273 4,933,827	\$4,126,122 3,747,597	\$4,456,777	\$4,592,519 1,936.65#	\$4,543,459 2,180.868	\$1,317,454 2,314.007	
\$163,768 \$322,210	(17,239) 695,597	(21,841) 692,590	138,952 472,420	188,078 378,459	109,009 291,698	203,650 344,738	67,246 382,713	(41,162) 373,838	(202,321) 334,806	(209,450 253,613	(166,771) 325,860	(69,966) 41,875	
\$245,758 \$145,017 3,262,913	706,461 213,549 \$4,094.778	681,297 255,078 \$4,011,527	552,680 139,819 \$4,184 177	390,137 627,269 \$4,280 197	338,864 938,605 \$4,125,094	400,405 200,027 \$5,121 179	381,151 521,454 \$6,286,392	450,458 234,073 \$4,764,804	357,973 653,725 \$3,722,072	211,370 306,597 \$2,498,789	303,587 260,401 \$2,903 9.44	16,653 (134,675) \$2,167 899	
8,509,650	11,281,492	14,070,436	15,079,369	16,919,736	19,076,897	20,456,630	24,799,397	27,955,942	30,704,255	30,190,812	31,242,525	30,012,181	
2,526,868 \$515,305 \$121.586	2,806,376 1,021,023 569.059	3,200,133 1,635,409 1,184.778	3,237,667 2,015,726 1,450.154	3,963,303 2,236,963 1,651.674	4,023,152 2,363,226 1,667.007	3,725,834 2,291,573 1,441.967	3,113,171 2,107,910 1,312.584	2,703,521 2,276,492 1,397.215	2,672,282 2,515,179 1,527.631	2,479,452 2,626,304 1,438.397	3,003,251 2,713,959 1,373,130	2,822,837 2,678,213 1,281.876	
\$12,498 1,685,906	(14,119) \$15,663,831	34,771 \$20,125,478	214,577 \$21,997,495	217,128 \$24,988,744	227,589 \$27,357,867	215,019 \$28,131,023	195,010 \$31,528,072	349,297 \$34,682,467	443,567 \$37,862,914	414,761 \$37,149,726	395,959 \$38,728,824	298,481 \$37,093,588	
2,883,029	15,269,728	18,936,580 3,181,721	21,513,415	21,272,335	25,363,241	30,434,101	33,589,921	34,113,580	36,837,073 2,348,206	34,778,553	35,998,250 2,794,623	34,150,149	
1,366,711 \$820,791	2,544,573 2,604,483	2,632,480 2,632,599	2,899,836 2,740,510	2,567,303 2,098,903	3,004,514 2,554,807	2,869,189 2,278,212	2,953,087 2,475,839	2,833,830 2,433,335	3,207,343 2,445,500	3,117,791 2,431,826	3,250,333 2,202,341	2,453,059 1,186,433	
\$703,579 8,360,540	323,047 \$23,325,460	766,111 \$28,149,492	1,142,298 \$31,870,381	1,587,006 \$31,611,792	2,481,575 \$37,714,031	70,502 \$39,858,772	1,931,734 \$44,032,739	1,720,259 \$43,573,392	1,203,643 \$46,041,765	1,763,750 \$44,241,033	1,930,681 \$46,176,228	8,550 \$40,578,931	
6,902,765) 1,823,041)	\$21,839,469 \$1,122,166	\$15,252,019 \$1,025,612	\$18,663,243 \$1,124,886	\$45,712,880 \$2,886,025	\$37,980,881 \$3,622,299	\$5,137,007 \$1,028,702	\$20,821,511 \$762,098	\$22,043,008 \$966,091	\$8,063,283 (\$1,487,163	\$7,146,69 \$615,24	4 \$46,435,023 \$3,281,707	\$25,765,021 \$902,258	
(483,111) (3,291,127) 8 306 189	(\$2,465,234) (\$4,399,795) (\$7,125,605)	(\$2,685,537) (\$17,934,586) \$3,965,358	(\$4,266,517) (\$12,062,682) (\$838,753)	\$612,056 (\$7,971,725) (\$17,399,204)	(\$1,986,684) (\$7,247,785) (\$29,765,963)	(\$3,141,460) (\$11,566,707) (\$17,950,050)	\$3,199,518 (\$1,240,318) (\$2,244,097)	(\$339,578) (\$5,972,379) (\$19,604,296)	(\$27,225 (\$3,067,016 (\$4,341,166	(\$2,583,633 (\$17,031,342 \$97,187,90	\$5,407,045 \$4,018,833 (\$23,346,542)	\$2,458,678 \$3,826,687 (\$13,369,204	
14,193,855)	\$8,971,000	(\$377,134)	\$2,620,177	\$23,840,032	\$2,602,748	(\$26,492,508)	\$21,298,712	(\$2,907,154)	(\$859,283	\$85,329,86	\$35,796,066	\$19,583,440	
(\$203,543) (\$203,543) (\$1,630)	\$7,981,843 \$71,911	\$6,888,639 \$60,595 (\$690,105)	\$6,285,251 \$161,002	\$16,859,448 \$495,305 \$621,935	\$13,226,322 \$270,463 \$707 537	\$9,625,127 \$208,312 \$1,290,624	\$4,145,887 (\$567,235) \$727,989	\$6,812,069 (\$453,704) \$476,094	\$5,691,663 (\$729,664 \$185,611	\$1,836,504 (\$507,414 (\$1,103,114	\$11,677,471 \$113,405 \$995,260	(\$1,094,387) (\$322,398) (\$945,609)	
51,810,510) 54,627,241)	(\$1,380,707) (\$2,117,019)	(\$1,337,942) (\$1,898,786)	(\$400,200) \$4,582,907	(\$3,772,657) \$413,334	\$3,773,359 \$798,102	\$6,508,653 \$2,097,997	\$935,882 (\$2,751,549)	\$876,773 \$1,783,659	\$2,231,249 \$4,698,327	(\$2,010,032 (\$2,463,787	\$3,205,333 \$3,582,383	(\$16,228) \$2,682,714	
3,069,189)	\$4,472,459	\$3,022,400	\$10,222,930	\$14,617,365	\$18,775,783	\$19,730,712	\$2,490,975	\$9,494,891	\$12,077,185	(\$4,247,843	\$19,573,852	\$304,093	
3,573,735	7,981,843	6,888,639	6,285,251	16,859,448	13,226,322	9,625,127	4,145,887	6,812,069	5,691,663	1,637,425	11,677,471	9,372,995	
(\$203,543) (\$1,630)	71,911 (83,570) (1,390,707)	60,595 (690,105)	161,002 (405,030) (400,300)	495,305 621,935	270,463 707,537 2 772 259	208,312 1,290,624	(567,235) 727,989	(453,704) 476,094	(729,664 185,611	(480,194 (1,120,338 (2,021,909	113,405 995,260	166,770 1,091,693 2,179,402	
4,627,241) 3,069,189)	(2,117,019) \$4,472,459	(1,898,786) \$3,022,400	4,582,907 \$10,222,930	413,334 \$14,617,365	798,102 \$18,775,783	2,097,997 \$19,730,712	(2,751,549) \$2,490,975	1,783,659 \$9,494,891	4,698,327 \$12,077,185	(2,472,497 (\$4,457,512	3,582,383 \$19,573,852	6,953,432 \$20,764,293	
1,170,569	(167,955) (343,640)	1,680,641	7,172,538	7,907,908 33,076	7,804,328	7,212,538 219,391	3,591,816	6,876,235	2,065,439 10,270	479,266	3,978,642	12,775,013 691,524	
51,527,746) 51,331,457)	(1,836,725) (3,696,336)	(1,265,243) (2,370,619)	141,864 (44,124)	(44,125) 441,155	(446,003) (979,898)	1,289,862 3,779,050	(416,839) (20,654)	529,091 1,098,344	(225,099	(1,684,015	(219,320) (580,450)	2,789,236 4,466,487	
1,673,836) 3,746,494)	(3,751,084) (\$9,795,740)	(3,322,034) (\$5,808,335)	(788,360) \$6,608,423	277,026 \$8,615,041	(4,508,318) \$1,717,191	6,207,352 \$18,708,194	(1,731,432) \$1,161,559	(1,101,352) \$7,286,974	(338,729) \$841,901	(1,014,082 (\$4,879,825	(89,737) \$2,631,907	5,431,003 \$26,153,264	
48,026 2,755	25,923 591	11,450 (2,098)	66,278 3,136	21,844 (983)	24,090 (1,688)	20,563 1,861	(7,205) (447)	21,894 1,265	(3,290 2,728	(23,962 142) 3,981 (3,948)	63,567 4,527	
1,698 612 59	279 (975) (76)	(826) (309) 58	7,638 1,334 188	5,008 586 187	2,006 314 34	9,128 2,369 641	(810) 327 345	2,569 776 28 ⁵	694 448 300	(4,817 (920 (73)	(1,268) 541 (178)	10,842 2,437 266	!
53,150	25,742	8,275	78,574	26,637	24,736	34,562	(7,790)	26,786	880	(30,289	(872)	81,639	
2,403,166 \$180,481 1,526.116	8,149,798 415,552 1,753.155	5,207,997 591,675 575.138	(887,286) 34,497 (547,894)	8,951,540 462,229 666.060	5,421,995 423,381 1,153.540	2,412,589 (11,079) 767	554,071 (305,902) 1,144.828	2,614,224 (219,183) 421.791	4,067,127 (855,654 517.707	1,223,686 (385,399 560.754	7,698,829 570,634 1,214,580	(3,874,595) (636,924) (1,620,838)	
(\$479,052) 2,953,405)	2,315,629 1,634,065	1,032,676 1,423,248	(356,076) 5,371,267	(4,213,812) 136,308	4,753,257 5,306,420	2,729,603 (4,109,355)	956,536 (1,020,117)	794,579 3,549,309	2,705,329 3,855,768	547,089 (1,458,143	3,785,782 3,672,120	(670,748 1,633,374	
36//,305 (174)	514,268,199 (178)	ວະສ,830,734 (215)	\$3,614,507	\$6,002,324 (214)	\$17,058,592	\$1,022,519 (224)	\$1,329,416 (204)	\$7,160,721	\$10,290,277	\$487,991 (151	\$15,941,945	(\$5,169,733)	
397 0	291 0	(107) 0	(398) 0	(353) 0	(687) 0	(804) 0	(995) 0	(953) 0	(846 0	(750	(696)	(653) 0	
0 0 223	0 0 113	0 0 (322)	0 0 (611)	0 0 (567)	0 0 (892)	0 0 (1,028)	0 0 (1,199)	0 0 (1,120)	0 0 (1,001)	0 0 (901	0 0 (841)	0 0 (816)	
6	(184)	(838)	(1,119)	(714)	(1,174)	(1,230)	(666)	(1)	(I	9		(6	
(16) 2	(25) (47) (5)	(274) (25) (3)	(349) (36) (4)	(205) (23) (4)	(544) (29) (4)	(244) (26) (2)	(196) 6 (1)	0 (41) (1)	0 (23 (2	0 (14 1	(e) (e) (e) (e) (e) (e) (e) (e) (e) (e)	(1 (1 (1	
0 (7)	0 (261)	0 (1,140)	0 (1,508)	0 (946)	(1,551)	(1,502)	0 (857)	0 (43)	0 (26	0 (13	(12)	0 (9)	
(38) (514)	(3,174) (1,089)	(4,978) (1,826)	(5,028) (2,026)	(4,236) (1,796)	(4,468) (2,036)	(4,780) (2,073)	(3,560) (2,068)	[2,174] (1,698)	(2,145	(1,929	(2,408)	(1,636)	
12 (9)	(56) (13)	(13) 6	71	128 25	154 52	247 75	343 101	281 92	210 68	249 72	(809) 246 74 3 (2,894)	282 71	
(3) (552)	(2) (4,334)	(2) (6,813)	(1) (6,980)	3 (5,876)	(6,294)	(6,527)	3 (5,181)	5 (3,494)	3 (3,443	3 (2,687) (2,894)	3 (1,803)	·
\$766,399 (\$343,404)	5,112,990 80,664	6,456,096 131,333	2,293,382 (146,865)	14,798,123 673,214	13,073,037 377,479	5,000,135 (25,316)	4,828,684 (414,344)	3,891,239 (310,966)	1,649,366 (749,575	4,559,195 (315,015	(2.884) 7.901,213 2.25,309 1.111,223 2.260,570 1.962,420 513,511,435 1.42% 4.33% 4.33% 4.34% 5.6%	3,755,913 164,365	
(>220,413) 1,057,497) 2,725,437)	350,851 458,317 539,835	(8,330) (144,631) 933,258	(500,679) (199,746) 1,054,019	834,837 737,729 2,510,605	1,175,593 3,730,406 4,307,938	78,922 147,606 (104,924)	179,811 308,587 (165,844)	267,538 184,282 535,743	(291,931) 581,723 2,786,706	197,321 (163,329 1,658,358	1,111,823 2,260,670 1,962,420	375,917 1,148,978 3,192,379	
3,580,351)	\$6,542,658	\$7,367,726	\$2,500,112	\$19,554,509	\$22,664,453	\$5,096,424	\$4,736,894	\$4,567,837	\$3,976,288	\$5,936,530	\$13,511,435	\$8,637,552	
	-10.9% -5.1% -16.9%	-13.5% -7.5% -14.0%	-12.0% -4.4% -16.4%	-13.6% -9.9% -13.9%	-12.2% -3.9% -14.7%	-13.0% -1.9% -8.%	-19.0% 0.3% -12.3%	-15.1% -2.3% -12.6%	-17.69 -3.59 -14.74	-18.29 -5.99 -16.79	-14.2% -8.3% -14.0%	-9.5% -1.3% -4.7%	
	-15.6%	-11.1%	-12.5% -2.9%	-10.9% -6.5%	-9.5% -9.8%	-1.8%	-8.9%	-9.3% -6.5%	-8.39	-10.29	-7.6%	-0.3%	
	-12.6%	-12.7%	-11.2%	-13.5%	-12.5%	3.2%	-16.0%	-12.9%	-13.4%	-15.69	-12.3%	-5.7%	·

Company: Tab:	Narragansett Electric Company (Electric Business) GAS	GAS	
Date:	4/17/2021	Year-On-Their Victories Percent Chappe) Feature Chapter Feature Chapter <th>Mar Apr May</th>	Mar Apr May
# of Customers Residential Low Income Residential Small C&I Medium C&I			3.664 4.347 227 248 513 576 77 85
Large CBI Total # of Customers w/ Arrears Residential Low income Residential			10 11 4,491 5,267 12,904 11,696 (2,361) (2,467)
Small C&i Medium C&i Large C&i Total # Arrears 30-60			1,370 1,409 292 344 47 43 12,252 11,025
Residential Low Income Residential Small C&I Medium C&I Large C&I			2,740 (1,664) (703) (696) 819 (157) 217 41 33 (1)
Total # Arrears 50-90 Residential Low Income Residential Small C&L Small C&L			3,105 (2,477) 3,557 3,335 (533) (502) 336 9477 75 75 75
Large CAI Total # Arrears 90- Residential Low Lorgen Beridential			14 36 3,430 4,039 6,607 10,025
Somal C&I Medium C&I Large C&I Total Sarros 30.60			215 619 19 80 0 8 5,716 9,463
Residential Low income Residential Small C& Medium C& Lane C&			\$802,767 [51,285] 1, (\$7786,197) (\$27,384) (\$27,384) (\$27,384) (\$397,094 270,867 \$197,094 270,867 (\$57,341) 245,075 \$5543,355 339,691
Total S Arrears 60-90 Residential Low Income Residential Small C&I		d Are Are Mail	\$749,679 (\$23,536) \$ \$1,426,465 1,570,430 (\$383,467) (\$92,995) [\$123,676 352,352]
Medium C&J Large C&J Total \$Arrears 90: Residential			\$88,633 232,018 \$111,615 321,664 \$1,366,932 \$1,883,469 \$5,756,665 7,437,307
Low Income Residential Small C&I Medium C&I Large C&I Total			\$165,858 30,026 \$309,213 462,076 \$204,237 353,709 \$78,250 160,540 \$6,514,221 \$8,443,657
S Total Arreas Recidential Low Income Residential Small C&I Medium C&I			57,985,897 8,956,453 10, (5953,796) (1,390,853) (5629,983 1,085,295 1, 5235,528 830,800
Large CRI Total Billed Sales kWh or therms Residential Low Income Residential			5733,219 821,894 58,630,832 510,303,589 512, (5,700,625) (523,093) 53 (515,930) 540,122 3
Small C&I Medium C&I Large C&I Total Billed Total Revenue \$			(1,107,449) (\$168,759) (1,603,822) (\$1,018,759) (1,393,822) (\$1,070,939) (1,393,1457) (\$2,241,401) \$4
Residential Low Income Residential Small C&I Medium C&I Large C&I Tool			34,047,2999 51,540,475 55, 52,456,5800 (5683,756) (5 (5893,466) (5168,465 5 (51,439,658) (5963,040) [(564,112) (5269,246) (5 72,764,012) (72,762,046) (5 72,762,046) (72,762,046) (7 72,762,046)
Supplier Receivables Purchased (for EDCS) Recidential Low Income Residential Small C& Medium C&			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Large Câl Total Total Revenue Billed S (Line 11 + Line 12) Residential Low Income Residential			(53,007,299) 1,540,975 5, (52,456,580) (633,756) (
Small C&l Medium C&l Large C&l Total \$ Revenue (Payments) Received (2)			(5393,466) (168,465) \$1,439,658) (983,040) (564,112) (269,246) [(57,891,117) (5563,532) 54,
Residential Low Income Residential Small (28) Medium (28) Large (28)			43.370.771) (5.038,154) (5312,664) (1,764,686) ((3802,743) (1,546,585) (51,097,830) (2,409,837) ((5340,282) (1,144,556)
Total # Revenue (Payments) Received Residential Low income Residential Small C&I			35,924,490) (\$11,903,591) (\$ 23,958 11,450 7,611 (1,711) 1,557 (1,178)
Medium C&I Large C&I Total Difference Between Billed and Received Re Residential			299 (747) 58 (152) 33,483 7,662 5333,472 6,579,129 4
Low income respension Small C&I Medium C&I Large C&I Total			[52,143,717] 1,080,330 [590,724] 1,377,893 [534,123] 1,426,797 \$276,170 875,310 [\$1,366,626] \$11,346,059
Residential Low Income Residential Small C&I Medium C&I Low C			
Large CBI Total Customers Disconnected for Non-Payment Residential Low Income Residential Small CBI			45 (93) 14 (50) (1) (13) (15) (10)
Medium C& Large C& Total Customers on Payment Plans Residential			(4) (3) 0 0 (6) (76) (194) (2,259)
Low Income Residential Small C&I Medium C&I Lage C&I Total			(194) (2,259) (567) (882) (20) (18) 3 1 1 3 (777) (3,155)
Current A/R Recidential Low income Recidential Small C&L Medium C&L Large C&L Total	District District	49 46.88 11.20 34.19 6.5% 17.3% 3.9% -7.7% 5.0% 40.8% 9.3% 23.3% 32.8% 29.0% (5	(\$4,115,780) 1,837,622 3, (\$2,384,668) (\$64,475) 1 (\$780,967) 171,473 (\$1,204,388) 48,921 (\$77,501) 1,182,807
Lager CA Total Collection Effectiveness Residential Love Income Residential Small CA Medium CA Large CA			(\$77,501 (\$78,563,305) (\$8,563,305) (\$2,676,399) (\$4,09) (\$4,09) (\$4,29) (\$4,29) (\$2,715)
Small C&B Medium C&B Large C&B Total Footnotes (if necessary)			-22.1% -18.9% -21.0% -44.7%

Footnotes (if necessary) (1) Summed on billing month rather than calendar month. (2) Dollars allocated to reinstate and pay bad debt have heen

				Year-	Over-Year Varianc	e (Amount Cha	nge)					
4,347	May 3,994	Jun 4,033	3,476	Aug 3,761	Sep 3,385	Oct 4,057	Nov 3,306	Dec 2,846	Jan 3,021	Feb 2,642	Mar 2,090	Apr
248 576 85	743 560	780 538 97	1,227 522	876 594	1,006 595	120 548	(308) 371 (75)	(995) 272	(1,114) 294 (05)	(1,005) 228	(778) 193 (91)	
11 5,267	10 5,397	5,448	8 5,317	13 5,226	13 4,952	15 4,687	9 3,303	8 2,043	(63) 11 2,127	13 1,788	11 1,435	
1,696	11,394	13,986	7,941	10,087	10,769	10,967	7,419	12,539	4,229	3,148	(1,269)	
1,409 344	953 121	1,332 315	697 221	772 96	509 36	644 124	133 (21)	361 72	427	43	(828) (231)	
43 1,025	4 10,953	61 15,722	104 9,506	39 11,645	7 11,568	30 11,463	9 6,840	32 12,245	31 2,548	16 3,399	(26) (1,983)	
1,664) (696)	(1,414) (392)	3,063 6	(3,507) (254)	(595) (17)	362 (140)	566 (245)	(3,036) (396)	1,927 (187)	(3,510) (718)	(3,964) 234	<mark>(4,930)</mark> 224	
(157) 41 (1)	(77) (24)	411 148	(243) 49	49 (29)	(102) (41)	247 80	(366) (117)	(162) 31	140 94	(307) 0	(739) (182)	
2,477	(1,916)	3,648	(3,890)	(586)	69	656	(3,926)	1,625	(3,979)	(4,025)	(5,645)	
3,335 (502) 947	559 (378) (139)	314 (168) (17)	1,253 (57) 7	(730) (20) (195)	(171) (18)	(720) (186) (147)	(851) (251) (15)	(782) (293) (75)	(2,061) (549) (197)	(2,751) (274) (277)	(3,481) 10 (454)	
223 36	(24) (15)	21 12	13 9	(21) 11	(39) (5)	(10) 7	21 7	(45) 1	(13) 6	(41) (11)	(87) (17)	
4,039	12.249	162	1,220	(956) 11.412	(400)	(1,056)	(1,089) 11.306	(1,194) 11.394	(2,814) 9.800	(3,304) 9,863	(4,029) 7.142	
619	(749) 1,169	190 938	854 938	688 919	405 778	129 544	<mark>(53)</mark> 514	(279) 598	(1,029) 484	179 577	137 365	
80 8 9,463	169 28 12.866	146 29 11.912	159 30 12.176	146 22 13.187	116 22 11,899	54 15 11.863	75 13 11.855	86 15 11.814	76 10 9.341	94 15 10.728	38 9 7.691	
.,285)	1,035,072	2,329,988	(127,337)	330,910	360,294	517,420	111,246	1,344,302	1,035,964	2,000,032	2,116,565	
0,867	(408,416) 121,888 44,920	62,443 203,808 203,520	(108,671) 635 18,729	(38,722) 34,258 29,349	(39,508) 198 58,136	(20,718) 39,752 34,970	(198,692) 2,631 (46,069)	(136,423) 119,052 165,744	(360,893) 148,391 313,313	113,199 225,763 306,144	269,750 64,922 138,304	
9,691 3,536)	(10,886) \$782,578	368,120 \$3,167,881	\$73,774 \$357,131	183,926 \$539,721	62,774 \$441,894	41,638 \$613,061	76,190 (\$54,694)	198,518 \$1,691,193	103,294 \$1,240,069	94,503 \$2,739,640	72,775 \$2,662,315	
0,430 2,9951	947,135 (530,954)	1,410,861 (127,805)	1,390,493 76,716	410,222 (19,159)	419,504 (29,667)	290,512	461,866 (27,067)	418,665 (139,335)	525,444 (236,578)	491,985 (208,004)	1,498,464 63,739	
2,352	194,814 112,776	163,336 158,351	126,715 132,863	37,847	36,176 38,472	(5,455) 35,965	32,959 26,281	37,991 (3,398)	(81,205) 50,992	58,831 93,005	89,929 59,332	
4,064 3,469	(65,171) \$658,600	178,803 \$1,783,547	340,983 \$2,067,769	115,720 \$566,617	2,258 \$466,743	20,329 \$285,626	24,678 \$518,717	97,871 \$411,795	(23,6/3) \$234,981	8,083 \$443,900	48,449 \$1,759,913	
7,307	8,991,644 168,619	9,033,559 856,008	9,904,848 1,568,417	11,136,866	11,007,477	11,349,884 763,850	11,472,817 585,643	11,976,776 316,904	11,891,236 (418,811)	12,255,326 455,579	11,786,889 402,966	
3,709 0,540	703,984 503,980 207,975	7/3,756 580,083 301,825	477,464 447,288	713,416 418,900 598,688	007,192 313,707 601,688	4:05,588 143,944 503,634	+52,882 159,424 384,362	+47,548 115,388 366,350	+U6,818 74,276 273,222	305,552 108,491 265,001	253,816 (64,833) 207,162	
13,657	\$10,576,202	\$11,545,232	\$13,249,764	\$14,595,018 11.877.998	\$13,758,948	\$13,256,900	\$13,055,126	\$13,222,965	\$12,226,742	\$13,389,948	\$12,586,001	
3,853) 5,295	(770,750) 1,020,686	790,648 1,140,901	1,536,461 979,098	1,469,267 985,520	1,099,710 703,565	687,406 529,884	488,471	41,147 604,591	(1,016,281) 474,005	360,773 590,146	736,455 408,666	
0,800 1,894 0,589	661,677 131,917 \$12,017,381	941,956 848,750 \$16,496,662	629,057 1,362,045 \$15,674,665	470,234 898,333 \$15,701,352	410,315 666,721 \$14,667,586	214,880 565,601 \$14,155,586	139,635 485,228 \$13,519,148	277,735 662,738 \$15,325,953	438,582 352,844 \$13,701,793	507,639 367,587 \$16,573,487	132,803 328,388 \$17,008,230	
3,093)	\$3,434,861	(\$294,750)	\$258,947	\$94,340	(\$287,685)	(\$200,338)	(\$873,781)	(\$5,453,888)	(\$1,391,011)	\$7,607,963	\$3,877,117	
HO,122 8,759) 8,731)	\$342,037 \$240,274 (\$95,096)	(\$45,233) (\$92,837) (\$545,034)	\$8,083 (\$51,051) (\$182,003)	(\$9,504) (\$52,869) (\$152,618)	(\$44,311) (\$43,023) (\$480,552)	(\$31,483) (\$29,418) (\$142,419)	\$65,863 (\$127,136) (\$313,924)	(\$425,113) (\$955,155) (\$1,833,064)	\$187,117 (\$119,814) (\$658,848)	\$777,347 \$902,674 \$1,431,433	\$238,254 \$966,951 \$864,965	
0,939) 1,401)	\$148,673 \$4,070,749	(\$637,321) (\$1,615,174)	(\$285,061) (\$251,084)	(\$586,592) (\$707,243)	(\$56,439) (\$912,009)	(\$144,280) (\$547,938)	(\$799,834) (\$2,048,812)	(\$1,722,456) (\$10,389,676)	(\$496,548) (\$2,479,104)	\$1,627,591 \$12,347,008	\$461,470 \$6,408,758	
10,975 3,756)	\$5,148,825 (\$279,660)	(\$20,126) (\$269,446)	\$768,172 (\$88,216)	(\$133,488) (\$100,311)	(\$1,572,958) (\$105,727)	(\$1,589,490) (\$278,316)	(\$363,365) (\$372,321)	(\$1,435,704) (\$652,424)	\$2,319,846 (\$330,377)	\$11,047,791 \$157,789	\$2,522,356 \$361,862	
8,465) 3,040)	\$461,363 (\$29,461)	(\$24,406) (\$43,482)	(\$709) \$876,983	\$73,948 (\$65,457)	(\$230,906) \$621,569	(\$233,555) (\$370,068)	(\$975,520) (\$246,352)	(\$610,442) (\$346,504)	\$549,431 \$187,426	\$1,332,387 \$1,604,711	\$811,738 \$925,017	
3,532)	\$4,932,765	\$360,404	\$1,637,762	\$150,018	(\$1,197,786)	(\$1,730,050)	(\$1,822,806)	(\$3,230,010)	\$2,773,770	\$16,119,124	\$5,898,145	
10,975	5,148,825	(20,126)	768,172	(133,488)	(1,572,958)	(1,589,490)	(363,365)	(1,435,704)	2,192,510	11,047,791	10,119,861	
3,756) 8,465)	(279,660) 461,363	(269,446) (24,406)	(88,216) (709)	(100,311) 73,948	(105,727) (230,905)	(278,316) (233,555)	(372,321) (975,520)	(652,424) (610,442)	(324,768) 524,545	157,789 1,332,387	620,881 1,829,347	
9,246) 9,532)	(368,302) \$4,932,765	717,864 \$360,404	81,533 \$1,637,762	375,326 \$150,018	90,235 (\$1,197,786)	741,379	(\$1,822,806)	(184,936) (\$3,230,010)	45,191 \$2,621,092	1,976,444 \$16,119,124	1,827,786 \$16,480,407	
8,154)	477,179	3,163,350	(146,600)	(639,283)	(576,516)	(1,013,837)	(244,031)	(2,868,086)	(2,789,587)	3,688,433	11,743,291	
6,358) 9,837)	(56,111) (645,028)	366,997 103,196	(1,357) (196,035)	26,971 (215,747)	235,901 128,270	19,020 (282,776)	60,672 (48,724)	(444,858) (820,803)	(956,453) (1,098,721)	676,184 885,202	2,649,451 2,964,227	
1,556) 3 ,591)	575,046 (\$106,243)	170,015 \$2,350,290	438,104 (\$444,208)	(71,466) (\$1,004,206)	925,120 \$868,505	(217,966) (\$1,711,113)	687,169 \$344,511	(895,641) (\$5,283,289)	347,474 (\$3,706,025)	(5,314) \$3,858,728	1,918,498 \$20,134,871	
1,450 1,711)	4,720 3,906	31,178 (4,889)	8,616 (1,684)	9,017 (80)	11,522 2,018	(3,079) (1,985)	9,694 (894)	(5,168) (2,682)	(12,190) 2,065	795 (14,094)	36,270 609	
178) (747) (152)	(748) (310) (24)	2,172 415 (71)	854 (143) 3	678 63 (54)	2,400 830 155	(504) (803) (147)	847 118 84	(515) (949) (220)	(3,368) (1,041) (67)	(148) 160 103	3,408 794 170	
9,170	7,544 4,671 647	28,805	7,646 914 777	9,624 505 795	16,925 (996 442)	(6,518)	9,849	(9,534)	(14,601) 5.044 383	(13,184)	41,251	
0,930 7,893	177,669	1,183,822 (391,403)	450,103 648	4,370 46,977	(261,457) (466,806)	(62,761) (252,575)	(233,256) (1,033,758)	(529,265) (514,180)	(1,119,990) 1,499,843	1,543,566 656,204	(170,765) (626,107)	
6,797 5,310 0,059	615,567 (943,348) \$5,039,009	(146,678) 547,850 (\$1,989,886)	1,073,018 (356,570) \$2,081,971	150,290 446,793 \$1,154,225	493,300 (834,886) (\$2,066,291)	(87,293) 959,345 (\$18,937)	(96,648) (178,591) (\$1,627,747)	197,575 1,062,409 (\$505,588)	1,282,677 (301,635) \$6,405,278	719,509 1,981,758 \$12,260,396	(454,418) 458,554 (\$2,940,125)	
(95)	(160)	(181)	(206)	(236)	(226)	(216)	(192)	(159)	(136)	(126)	(135)	
2 0 0	(298) 0 0	(541) 0 0	(507) 0 0	(636) 0 0	(609) 0 0	(644) 0 0	(578) 0 0	(547) 0 0	(535) 0 0	(514) 0 0	(473) 0 0	
0 (93)	0 (458)	0 (722)	0 (713)	0 (872)	0 (835)	0 (860)	0 (770)	0 (706)	0 (671)	0 (640)	0 (608)	
(50) (13)	(36) (14)	(134) (32)	(62) (13)	(120) (37)	(153) (38)	(60) (35)	(1) 0	0	0	(17) (3)	(15) (2)	
(10) (3) ()	(1) (1) 0	(6) 0 0	0 0 (713) (62) (13) 0 0 (11) 0 0 (11) (91) (79) (13) (91) (91) 70	(5) (1) 0	(2) 0 0	15 1	(8) 1 0	(2) (1) 0	(1) 0 0	(6) (3) (1)	8 3 n	
(76)	(52)	(172)	(79)	(163)	(193)	(78)	(8)	(3)	(1)	(30)	(6)	
(882) (18) (18)	(3,584) (1,237) 14	(3,564) (1,129) 43	(3,183) (891) 70	(3,327) (983) 63	(3,067) (1,037) 115	(2,169) (1,074) 147	(1,034) (904) 113	(1,107) (913) 94	(905) (750) 98	(1,360) (320) 98	(1,046) (206) 124	
1	10	8	15	17	24	33	29	18	22	28	21	
(לבג, (7,622	(4,795) 3,887,488	(4,641) (548,359)	(1,363) 1,020,193 (7,369) 35,555 (11),356 (573,170 (5555,185) 11,556 11,	(4,226)	(5,357)	(5,054) 396,871	(1,789)	(1,902) (1,968,094)	(1,552) 6,071,941	(1,550) 8,490,336	(1,106) 5,927,262	
1,425) 1,473	(165,461) 289,457	(150,974) (58,033)	(7,969) 35,639	(57,468) 23,115	(58,643) (43,517)	(177,928) 43,815	(222,326) (263,413)	(464,446) (425,794)	(301,183) 988,019	474,740 1,648,147	449,557 1,099,909	
2,807 6,399	151,149 630,673 \$4,793,305	(169,920) 558,343 (\$368,942)	(\$78,370) \$359,185	106,642 779,749 \$1,111,305	266,690 (\$665,713)	307,604 \$436,123	(239,353) 396,644 (\$1,895,350)	(368,367) 679,228 (\$2,547,473)	\$76,079 \$8,509,022	1,716,877 1,860,877 \$14,190,975	1,062,696 \$9,688,853	
14.0%	-10.7%	-10.3%	-11.3%	-13.3%	-15.0%	-20.7%	-10.8%	-19.0%	-18.1%	-7.0%	-4.5%	
22.1% 18.9%	-2.9% -12.1% -6.9%	-20.2% -19.6% -12.5%	-14.0% -21.6% -2.4%	-1.7% -24.3% -10.2%	-18.3% 1.4%	-19.2% -7.3%	-22.5% -3.3%	-1.2% -15.5% -5.5%	-10.1% -8.9%	-16.7% -4.8% -2.3%	4.0%	
21.0% 14.7%	0.5% - 7.9%	-16.0% -11.7%	-19.8% -10.4%	-22.1% -13.3%	-8.2% -9.7%	-8.5% -15.3%	-10.4% -9.9%	-15.0% - 15.6%	-3.2% -13.1%	-2.8% -6.7%	3.5% -1.2%	

Company: Tab: Date:	Narragansett Electric Company (Electric Business) COMBINED 4/17/2021	COMBINED	
# of Customers	2019 Mar Apr May Jun July Aug Sep Oct	Image: Nover the first state of the state of th	ar
Residential Low Income Residential Small C&I Medium C&I Large C&I Total	MALE MALE <th< th=""><th>M3 M3 M4 M4 M4 M3 M3 M3 M4 M4<</th><th>8,681 491 1,995 200 22 11,389</th></th<>	M3 M3 M4 M4 M4 M3 M3 M3 M4 M4<	8,681 491 1,995 200 22 11,389
# of Customers w/ Arrears Residential Low Income Residential Small C&I Medium C&I Large C&I Total			34,350 (771) 5,540 819 98 40,035
Residential Low Income Residential Small C&I Medium C&I Large C&I	1000 4001 4012 1102 <th< td=""><td></td><td>8,208 (854) 3,595 670 83</td></th<>		8,208 (854) 3,595 670 83
Total #Arrears 60-90 Residential Low Income Residential Small CAI Medium CAI	6400 0071 0064 0100 0101 <th< td=""><td>10 5.00 5</td><td>9,687 (268) 779 82</td></th<>	10 5.00 5	9,687 (268) 779 82
Large Ca Total # Arrears 90> Residential Low Income Residential Small Cal Medium Cal	3.00 0.21 3.07 3.18 3.16 3.14 3.16 3.14 3.16 <th< td=""><td>AP AP AP<</td><td>10,295 16,455 351 1,166 67</td></th<>	AP AP<	10,295 16,455 351 1,166 67
Large C&I Total S Arrears 30-60 Recidential Low Income Residential Small C&I Medium C&I	Alian Alian <th< td=""><td></td><td>0 18,039 2,789,987 (\$840,403) \$726,291 \$396,105</td></th<>		0 18,039 2,789,987 (\$840,403) \$726,291 \$396,105
Large CB Total S Arrears 60-90 Residential Low Income Residential Small CBI	Linker Provide Social State		1,089,419 4,161,399 3,812,624 (\$219,689) \$445,887
Medium CBI Large CBI Total S Arrears 90> Residential Low income Residential Small CBI			\$334,391 \$256,632 4,629,844 4,266,315 2,692,725 \$824,517
Medium CAI Lage CAI Total S Total Arrears Residential Low Income Residential			5325,823 590,748 8,200,128 0,868,925 1,632,634
Small Cal Medium Cal Large Cal Total Billed Sales kWh or therms Residential Low Income Residential			1,996,695 1,056,320 1,436,798 6,991,371 2,603,390 2,338,971
Small C&l Medium C&l Lage C&l Total Billed Total Revenue 5 Residential Local Income Benchent 10	ADDARD, BARNA, KANNER WITCH DOUBLE, BOUNCH, BOUNCH, DU DOUBLE, BALTON, BANNER ALLEN BARNER, BANNER, BANNER, BANNER, BANNER, DOUBLE, STANDARD, BALTON, BANNER, BANNER, BANNER, BANNER, BANNER, MARKEN, BANNER, BANNER, BANNER, BANNER, BANNER, BANNER, BANNER, MARKEN, BANNER, BANNER, BANNER, BANNER, BANNER, BANNER, BANNER, MARKEN, MARKEN, BANNER, BANNER, BANNER, BANNER, BANNER, BANNER, MARKEN, MARKEN, BANNER, BANNER, BANNER, BANNER, BANNER, BANNER, MARKEN, MARKEN, BANNER, BANNER, BANNER, BANNER, BANNER, BANNER, BANNER, MARKEN, MARKEN, BANNER, BANNER, BANNER, BANNER, BANNER, BANNER, BANNER, MARKEN, MARKEN, BANNER,		.590,560 (1895,009) (5,912,607 (4,515,322) (5536,436
Soul (CA Medium CA Lage (CA Total Suppler Receivables Purchased (for E Recidentia) Log Income Receivables (L Soul (CA Medium CA Medium CA			895.097 (,250,168) (,691,352) 1,960,305
Total Total Revenue Billed 5 (Line 11 + Line 1 Residential Low Income Residential Small C&I Medium C&I Large C&I Total	9 9 9 9 9 9 9 9 9 9 9 9 9 9		\$536,436 2,660,124) (\$895,097) 3,250,168) 4,691,352 0,960,305
\$ Revenue (Psyments) Received (2) Recidential Low income Recidential Small (24) Medium (28) Large (28) Total # Revenue (Psyments) Received	SAGLOS NAROZI ALTRE LEGIT CLARA POTOS ANALO AL SILOS INTERNITORIA ALTRE LEGIT CLARA POTOS ANALO AL SILOS INTERNITORIA ALTRE LEGIT CLARA POTOS ANALO AL SILOS INTERNITORIA ALTRE LEGIT CLARA POTOS ANALOS AL SILOS ALTRE LEGIT CLARA POTOS ANALOS ALTRE LEGIT CLARA ALTRE LEGIT CLARA POTOS ANALOS ALTRE LEGIT CLARA POTOS ANALOS ALTRE ALTRE LEGIT CLARA POTOS ANALOS ALTRE LEGIT CLARA POTOS ANALOS ALTRE LEGIT CLARA POTOS ANALOS ALTRE LEGIT CLARA ALTRE LEGIT CLARA POTOS ANALOS ALTRE LEGIT CLARA POTOS ANALOS ALTRE LEGIT CLARA POTOS ANALOS ALTRE LEGIT CLARA ALTRE LEGIT CLARA POTOS ANALOS ALTRE LEGIT CLARA POTOS ANALOS ALTRE LEGIT CLARA POTOS ANALOS ALTRE LEGIT CLARA POTOS ALTRE LEGIT CLARA POTOS ANALOS ALTRE LEGIT CLARA POTOS ALTRE LEGIT POTOS ALTRE LEGIT CLARA POTOS ALTRE LEGIT		1,200,202) 5696,888 2,330,488 2,429,288 2,014,118 9,670,984
P Revenue (Psyments) Received Recidential Low Income Residential Small C&I Medium C&I Large C&I Total	L1176 L4109 L4108 L4103 L4109 L4109 L110 L010 L010 L110	0.08 0.140 4.467 1.450 1.447 1.440 1.447 1.440 1.447 1.447 1.440 1.447 <th1< td=""><td>71,984 10,366 3,255 911 117 86,633</td></th1<>	71,984 10,366 3,255 911 117 86,633
Difference Between Billed and Receive Residential Low Income Residential Small C&I Medium C&I Large C&I Total	4 deversibles 12.464.44 1.452.452.454.45 1.452.454.454.454.454.454.454.454.454.454		1,736,638 1,963,236 1,435,392 (\$820,881) 2,677,235 1,289,321
Customers on Arrearage Mgmt/Forgiv Residential Low Income Residential Small Cal Medium CAI Large CAI	areast Faces (Add) 0 7 1 5 6 7 1 7 6 7 1 7 1 7 6 7 1 7 1 7 1 7 7 6 7 1 7 1		(240) 508 0 0 0 258
Total Customers Disconnected for Non-Payn Recidential Low Income Residential Small CAI Medium CAI Large CAI Large CAI			20 0 (31) (2) 0
Total Customers on Payment Plans Recidential Low Income Recidential Small CA Medium CA Large CA Total	190 219 250 241 227 218 1/4 37 41 46 56 55 54 42		(13) (232) (1,081) (8) (6) (2)
Current A/R Residential Low income Residential Small C&I Medium C&I			(1,329) (1,329
Large CAI Total Collection Effectiveness Residential Low Income Residential Small CAI Medium CAI			2,143,656)
Large C&I Total Footnotes (if necessary)	83.3% 90.6% 91.2% 88.8% 91.2% 87.1% 6 65.8% 66.0% 63.2% 66.2% 66.5% 64.3% 6		

Footnotes (if necessary) (1) Summed on billing mor (2) Dollars allocated to rein ther than calendar month.

					Year	-Over-Year Varia	nce (Amount Ch	ange)					
8 681	Apr 10.132	May 9.829	Jun 10 273	Jul 9.145	Aug 10.529	Sep 9.924	0ct	Nov 10.90	Dec	Jan 8,615	Feb 7.454	Mar 6 391	Apr
8,681 491 1,995	523 2,191	1,272 2,133	1,287 1,996	1,983 1,978	675 1,946	579 1,822	(2,198) 1,690	(3,20 1,31	2) (4,171) 0 1,018	(3,020) 970	(2,499) 785	(2,659) 609	
200 22 11 389	208 24 13.078	208 21 13.463	178 20 13 754	165 15 13 287	57 17 13 224	(7) 14 12 332	(30) 12 11 605	(7) 8 94	0 (104) 6 2 7 6,160	(109) 3 6 460	(141) 0 5 599	(145) (3) 4 193	
34,350	31,938	30,230	36,117	19.829	25,922	29,193	30,609	20,16	9 31,905	12,215	8,944	(119)	
(771) 5,540	(1,321) 4,015	(569) 1,588 329	1,070 4,010 201	893 480	1,126 2,079	342 (613)	(1,586) 2,345 240	(2,84 1	5) (3,032) 1 603	(5,175) (178) 300	(1,582) (53)	(1,456) (2,905) (631)	
98 40,036	504 81 35,617	2.56 9 31,496	95 41,993	83 21,487	234 66 29,427	(14) 28,909	39 31,747	2 4 17,46	1 07 3 33 9 29,576	259 66 7,187	56 7,446	(5,124)	
8,208	(2,953)	(4,489	5,817	(11,028)	(3,592)	(1,184)	(1,669)	(9,98	2,300	(8,629)	(12,573)	(13,174)	
(854) 3,595 670	(1,261) (909) 160	(1,088 (2,091	(229) 891 261	(1,418) (2,351) (2001	(737) (135) (91)	(855) (2,257) (186)	(1,317) 1,354 198	(1,64) (1,38) (11)	2) (1,111) 7) (860) 6) (115)	(1,718) (656) 135	(479) (982) (113)	(176) (2,404) (541)	
83 11,702	15 (4,948)	(20 (7,938	38 6,778	25 (14,972)	21 (4,534)	(33) (4,515)	14 (1,420)	(13,11	2 4 3) 218	51 (10,817)	41 (14,106)	(26) (16,321)	
9,687	9,402	2,717	978	2,699	(1,385)	681	(910)	(2,81)	6 (3.508) (1.508)	(6,292) (1,454)	(5,948)	(10,565)	
779	2,506	(313	(323) 8	(260) (11)	(791) (94)	(731) (135)	(657) (70)	(20) (1)	2) (358) 2) (52)	(968) (113)	(608) (41)	(1,482) (232)	
15 10,295	54 11,882	(3 1,825	17 283	15 2,233	6 (2,583)	(11) (487)	2 (2,563)	1 (4,04	0 5 3) (5,074)	(6) (8,833)	(9) (7,626)	(8) (13,387)	
16,455 351	25,489 522	32,002 1,112	29,322 1,696	28,158 2,521	30,899 2,182	29,696 1,488	33,188 659	32,96 (18)	5 <u>33,113</u> 0) (760)	27,136 (2,003)	27,465 (83)	23,620 (180)	
1,166 67	2,418 242	3,992 471	3,442 432	3,091 413	3,005 419	2,375 322	1,648 212	1,60 21	0 1,821 9 234	1,446 237	1,537 235	981 152	
18,039	28,643	37,609	40 34,932	43 34,226	39 36,544	30 33,911	23 35,730	34,62	1 24 5 34,432	26,837	29,178	11 24,584	
789,987 340,403	1,440,541 (1,033,393)	3,496,811 (404,989	260,146	1,529,007 (173,808)	4,170,334 139,011	6,365,407 237,776	4,374,117 (118,977)	(388,66)	2) (258,179)	3,687,047 (481,781)	4,574,888 71,342	5,462,147 495,574	
726,291 896,106 089,419	1,098,819 1,574,038 463.308	426,368 811,495 465.376	615,499 941,195 1,156,023	(47,484) 75,881 1,316.384	383,847 578,290 1,499,307	233,076 493,976 (281,771)	502,216 817,073 1,256.907	186,13 539,59 1,213,08	2 476,411 2 725,640 0 304,859	(481,781) 385,265 1,095,372 1,145,686	71,342 436,276 831,768 1,368,824	(25,644) (20,936) (65.003)	
161,399	\$3,543,314	\$4,795,062	\$8,856,640	\$2,699,981	\$6,770,789	\$7,048,463	\$6,831,334	\$4,071,42	8 \$6,147,970	\$5,832,588	\$7,283,099	\$5,846,139	
812,624 19,689	4,066,840 (610,234)	3,351,539 (552,795) 997,404	4,291,118 11,147 625 777	4,086,747 264,794	2,857,143 89,850	4,391,863 173,983	5,224,339 11,521 277.2**	4,209,46 (68,22)	4 2,996,555 9) (341,655) 7 373 307	2,462,102 (446,028)	2,672,853 (374,775) 204 CO1	3,061,561 (163,304)	
334,391 256,632	938,479 535,213	794,072 189,907	711,031 318,622	523,000 968,252	360,850	438,878 202,284	417,117 541,783	476,73	9 354,575 1 751,596	262,363 282,924	396,592 268,484	60,418 688,212	
529,844	\$5,978,247	\$4,670,127	\$5,967,674	\$6,347,967	\$4,691,712	\$5,587,921	\$6,572,018	\$5,283,52	1 \$4,133,866	\$2,733,770	\$3,347,845	\$3,788,439	
	2,836,402 1,483,099	23,062,081 3,368,753 2,339,392	4,093,674 2,789,482	20,624,584 5,531,719 3,088,711	5,550,301 3,276,642	31,464,107 4,894,719 2,958,765	30,149,281 3,877,022 2,603,498	32,428,751 3,289,16 2,729,37	4 2,989,186 3 2,962,726	+2,082,048 2,060,641 3,033,123	43,497,852 3,458,830 3,019,511	+0,39U,336 3,802,862 3,146,987	
825,823 90,748	922,768 146,421	1,688,708 242,746	2,030,240	2,129,078	2,085,902 826,277	1,755,674 816,707	1,456,528	1,556,63	9 1,643,019 8 809,917	1,512,673 687,983	1,481,621 660,960	1,242,320 598,971	
368.925	24,226,181	29.910.431	34,287,823	32,440,338	37.241.239	\$41,889,971 42,221,376	45.747.736	46.159.51	3 \$51,085,879 0 50.576.815	\$49,376,468 48.231.196	552,118,773	55.514.042	
532,634 996,695	1,192,775 3,629,868	2,410,971 3,653,166	4,364,970 4,040,737	5,622,706 3,546,401	5,779,161 3,990,034	5,306,478 3,572,754	3,769,566 3,482,971	2,832,27 3,322,30	3 2,389,353 1 3,811,934	1,132,832 3,591,797	3,155,396 3,840,479	4,135,132 3,262,896	
156,320 136,798 991,371	3,435,284 1,144,941 \$33,629,049	3,294,276 898,029 \$40,166,873	3,682,466 1,991,048 \$48,367,044	2,727,960 2,949,052 \$47,286,456	3,025,041 3,379,908 \$53,415,382	2,688,527 737,222 \$54,526,358	2,690,719 2,497,334 \$\$8.188,325	2,572,97 2,205,48 \$57,092,54	0 2,723,235 7 1,866,381 1 \$61,367,718	2,870,407 2,116,594 \$57,942,826	2,709,980 2,298,268 \$62,749,715	1,281,801 1,222,181 \$65,416,051	
603,390)	\$21,816,376	\$18,686,880	\$18,368,493	\$45,971,827	\$38,075,221	\$4,849,322	\$20,621,173	\$21,169,22	\$2,609,399	\$5,755,683	\$54,042,986	N/A	
38,971) 90,560)	\$1,162,288 (\$2,633,993) (\$5,418,526)	\$1,367,649 (\$2,445,263 (\$18,029,682	\$1,079,653 (\$4,359,354) (\$12,607,716)	\$2,894,108 \$561,009 (\$8,153,728)	\$3,612,795 (\$2,039,553) (\$7,400,403)	\$984,391 (\$3,184,483) (\$12,047,259)	\$730,615 \$3,170,100 (\$1 382 737)	\$1,031,99 (\$466,71 (\$6,286,30	54 (\$1,912,276) 4) (\$982,380) 31 (\$4,900,080)	\$802,358 (\$2,703,447) (\$17,690,190)	\$4,059,054 \$6,309,719 \$5,450,766	N/A N/A	
12,607	(\$8,196,545) \$6,729,599	\$4,114,031 \$3,693,615	(\$1,476,074) \$1,005,003	(\$17,684,265) \$23,588,948	(\$30,352,555) \$1,895,505	(\$18,006,489) (\$27,404,517)	(\$2,388,377) \$20,750,774	(\$20,404,13 (\$4,955,96	0] (\$6,063,622) 6] (\$11,248,959)	\$96,686,353 \$82,850,757	(\$21,718,951) \$48,143,074	N/A N/A	
536,436	\$9,522,819	\$12,037,464	\$6,265,125	\$17,627,620	\$13,092,834	\$8,052,169	\$2,556,397	\$6,448,70	4 \$4,255,959	\$3,829,935	\$22,725,262	(\$36,281,757)	
895,097 150,168	(\$252,035) (\$2,363,747)	(\$228,743 (\$1,367,403	(\$430,436) (\$443,682)	\$621,226 (\$2,895,675)	\$781,485 \$3,707,902	\$1,059,719 \$7,130,222	\$494,434 \$565,814	(\$499,42) \$630,42	6) (5424,831) 1 \$1,884,745	(\$595,793)	\$2,327,648 \$4,810,044	(\$6,933,851) (\$8,867,788)	
91,352) 960,305)	(\$2,386,266) \$3,908,927	(\$2,267,088 \$7,955,165	\$5,300,771 \$10,583,334	\$494,867 \$16,255,127	\$1,173,428 \$18,925,802	\$2,188,232 \$18,532,926	(\$2,010,169) \$760,924	\$1,918,41 \$7,672,08	1 \$4,513,391 5 \$8,847,175	(\$2,427,306) (\$1,836,421)	\$5,558,827 \$35,692,976	(\$7,325,487) (\$61,278,634)	
					[[[· · · · · · · · ·	}				
536,436 560,124	9,522,819 (611,844)	12,037,464 (219,065	6,265,125 (108,444)	17,627,620 407,089	13,092,834 170,152	8,052,169 102,585	2,556,397 (845,551)	6,448,70 (826,02)	4 4,255,959 6) (1,382,088)	3,829,935 (804,963)	22,725,262 271,195	(36,281,757) (1,869,751)	
895,097 250,168 91 352	(252,035) (2,363,747) (2,386,266)	(228,743 (1,367,403 (2,267,088	(430,436) (443,682) 5 300 771	621,226 (2,895,675) 494,857	781,485 3,707,902 1 173,428	1,059,719 7,130,222 2,188,732	494,434 565,814 (2 010 169)	(499,42) 630,42 1,918,41	6) (424,831) 1 1,884,745 1 4,513,391	(595,793) (1,838,294) (2,427,306)	2,327,648 4,810,044 5,558,827	(6,933,851) (8,867,788) (7,325,487)	
60,305	\$3,908,927	\$7,955,165	\$10,583,334	\$16,255,127	\$18,925,802	\$18,532,926	\$760,924	\$7,672,08	5 \$8,847,175	(\$1,836,421)	\$35,692,976	(\$61,278,634)	
100,202) 196,888)	(5,206,108) (2,108,326) (3,383,083)	2,157,820 (988,409 (1,221,254)	10,335,887 (1,326,763)	7,761,308 (505,243)	7,165,044 (257,599) (419,022)	6,636,022 375,121	2,577,979 (476,887) (307,919)	6,632,20 (225,92) 590.70	4 (802,648) 0) (243,630)	(2,310,321) 686,070	7,667,075 (1,843,005)	(37,229,996) (1,367,978) (6,439,003)	
129,288 014,118	(6,106,172) (4,895,640)	(3,015,647 (2,746,988	59,072 (618,346)	245,119 715,130	(1,195,645) (4,579,784)	3,907,319 7,132,472	(303,430) (1,949,398)	1,049,621 (414,18	0 (1,490,783) 3) (1,234,370)	(3,654,523) (666,608)	304,753 (95,051)	(10,384,618) (10,808,592)	
71,984	(\$21,699,331)	(\$5,914,578	\$8,958,713	\$8,170,832	\$712,985	\$19,576,698	(\$549,554)	\$7,631,48	5 (\$4,441,388)	(\$8,585,850)	\$6,490,635	(\$66,230,187)	
10,366	(1,120) (899)	1,808	(1,753) 9,810	(2,667) 5,862	(1,768) 2,684	3,879 11,528	(2,432) (1,314)	37 3,41	1 46 6 179	2,207	(18,042) (1,416)	(27,382) (31,944)	
911 117 86 625	(1,722) (228) 33,444	(619) 34 45 010	1,749 117	443 185 24 267	377 (40) 24 200	3,199 796	(476) 198	89 36	4 (501) 6 80 5 10 cm	(1,961) (799)	701 (75)	(6,925) (1,067)	
36,638	14,728,927	9,879,644	(4,070,762)	9,866,312	5,927,790	1,416,147	(21,582)	(183,50	0 5,058,607	6,140,256	15,058,187	948,240	
63,236 35,392	1,496,482 3,131,048	769,344 1,092,611 1,649,244	1,218,319 (939,298)	912,332 666,708	427,751 1,200,517 4 000 577	(272,536) (466,045)	(368,664) 892,253	(600,10 (1,089,18	5) (1,138,458) 9) 245,127 9) 3,275,577	(1,491,032) 2,044,676	2,114,200 1,870,784 4 COC 202	(501,773) (494,849)	
	2,509,375 \$25,608,257	479,901 \$13,869,743	5,919,117 \$1,624,621	(220,262) \$8,084,295	-,,,905,347 5,753,213 \$18,212,817	(4,944,241) (\$1,043,772)	609,243 (60,771) \$1,310,479	2,332,59 \$40,60	4 5,747,761 0 \$13,288,563	1,760,698 (1,760,698) \$6,749,429	-,505,292 5,653,878 \$29,202,341	3,483,105 \$4,951,553	
(240)	(273)	(375	(394)	(420)	(441)	(450)	(420)	(35)	9 (314)	(287)	(271)	(290)	
8Uc 0 0	293 0 0	(405 0 0	(ebe) 0 0	(0iss) 0 0	(1,323) 0 0	(1,413) 0 0	(1,639) 0 0	μ,53	•((1,493) 0 0 0 0	(1,285) 0 0	(1,210) 0 0	(1,118) 0 0	;
0 268	0 220 (234) (334) (57) (8) 0 (337) (5,433) (1,971)	0 (780)	0 (1,333)	0 (1,280)	0 (1,764)	0 (1,863)	0 (2,059)	(1,89	0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 (1,572)	0 (1,481)	0 (1,408)	
20	(234)	(874 (288	(1,253) (381)	(776) (218)	(1,294) (381)	(1,383) (282)	(726) (231)		2) (1) 0 0	0	(23)	(21)	
(31) (2)	(57) (8)	(26	(42) (4)	(26) (4)	(34) (5)	(28) (2)	21 0	(4	9 (25) (3)	(15)	(12) (1)	(3)	
0 (13)	(337)	0 (1,192	0 (1,680)	(1) (1,025)	0 (1,714)	0 (1,695)	1 (935)	(5	0 0 1) (29)	0 (14)	(1) (42)	0 (23)]
(232) (1,081)	(5,433) (1,971)	(8,562 (3,063	(8,592) (3,155)	(7,419) (2,687)	(7,795) (3,019)	(7,847) (3,110)	(5,729) (3,142)	(3,20) (2,60)	8) (3,252) 2) (2,492)	(2,834)	(3,768) (1,129)	(2,260) (675)	
(8) (6)	(74) (12)	1 16	114 12	198 40	217 69	362 99	490 134	39 12	2) (2,492) 4 304 1 85 2 9 3) (5,345)	347 94	344 102	356 98	
(2) (1,329)	(7,489)	0 (11,608)	(11,621)	9 (9,859)	8 (10,520)	12 (10,484)	12 (8,235)	1 (5,28	3) (5,345)	6 (4,219)	7 (4,444)	(2,477)	
49,381 728,072	6,950,612 (483,760)	10,343,583 (34,128	1,745,024 (297,838)	15,818,316 665,245	13,330,304 320,011	4,462,770 (83,959)	5,225,556 (592,272)	2,324,33 (533,29	7 (318,728) 3) (1,214,021)	10,631,136 (616,198)	16,391,549 750,048	1,675,899 (203,272)	
001,380 161,885 107 030	522,325 507,237	281,127 6,518 1,562,034	(558,711) (369,667)	870,477 627,422 1 923 327	1,198,708 3,839,048 5,097,697	35,406 (145,272) 161 202	223,626 174,347	4,12 (55,07	6 (717,725) 1) 213,356 8 3 ACC 024	1,185,341	2,759,970 3,977,547 3,912,207	(183,758) 1,268,043 3,698,520	
	\$9,219,056	\$12,161,031	\$2,131,170	\$19,913,694	\$23,775,758	\$4,430,711	\$5,173,017	\$2,672,48	7 \$1,428,815	\$14,445,552	\$27,702,411	1,268,043 3,698,520 \$6,255,432	
	-12.1%	-12.49	-11.3%	-13.0%	-12.5%	-13.3%	-19.2%	-138	9) (5.345) 7 (3.14,728) 9) (1, 2.14,021) 9) (1, 2.14,021) 9) (2, 3,365,094) 7) (3,1,422,815) 9) (2, 3,90) 9) (2, 3,90) 9) (2, 3,90) 9) (3, 3,90) 9) (3, 3,90) 9) (3, 3,90) 9) (3, 3,90) 9) (3, 3,45) 9) (3, 3,90) 9) (3, 3,45) 9) (3, 4,5) 9) (3, 4,5) 9	-18.2%	-11.6%	-29.2% -15.6% -19.9% -10.2%	
	-18.4% -16.2% -7.2%	-13.59 -10.09 -3.39	-17.2% -12.6% -4.9%	-15.4% -10.3% -9.4%	-15.9% -9.5% -11.5%	-9.4% -1.3% 1.8%	-13.0% -8.4% -8.9%	-14.2 -8.0 -7.1		-15.2% -9.7% -6.2%	-11.3% -6.2% -4.9%	-19.9% -10.2% -9.0%	
	0.6%	-13.1%	-13.0%	-9.1%	-10.4%	-12.0%	-17.8%	-10.7	% -10.3%	-10.7%	-9.6%	-34.2%	

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

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April 20, 2021

Joanne M. Scanlon

Date Docket No. 5022 – COVID-19 Emergency Order Service List as of 4/1/2021

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